

1. SUMMARY

- 1.1** This report provides the CPP Management Committee with a brief update relating to the Inspection of Children's Service in Argyll and Bute.
- 1.2** Key agency leads were actively involved in writing leadership statements which formed an important part of the Inspection. These statements set out the progress the Partnership are making in relation to improving outcomes for children and young people across Argyll and Bute.

There are 9 statements in total covering a range of topics including Corporate Parenting, Involvement, GIRFEC, Getting The Best Start, Achieving, Nurtured, Healthy and Active, Children are Safe, and Our Children are Included.

- 2.1** The Inspection was conducted over 22 weeks from November concluding on the 3rd May with feedback from between inspectors.

The Inspection Lead with overall responsibility for the pilot inspection and the reporting of findings was Judith Tait, Senior Inspector, Care Inspectorate.

The Lead Officer for the partnership during the inspection was Liz Strang Argyll and Bute Council.

3.1 Inspections of care services for children will consolidate evidence of:-

- the quality of care services within the Community Planning Partner area
- the experiences of and outcomes for individual children and young people within a care service
- the views of carers – for example foster carers
- the views of staff

3.2 Phase 1

In advance of the Joint Inspection, careful scheduling of a series of short notice and unannounced inspections of regulated care services have been conducted and completed prior to the inspection commencing .A selection of the most relevant services were selected.

A staff survey was issued to all named persons and lead professionals an analysis from the results of the survey confirmed staff are fully supported in the implementation of the GIRFEC Practice Model.

3.3 Phase 2 and 3

Phase Two was carried out by inspectors on-site at the start on the inspection date. Together, the team carried out a series of scrutiny events including focus groups with a range of senior managers.

Phase Three comprised a review of practice by reading the core records of a statistically valid sample of children. This activity is a core element for each inspection and is designed to provide evidence of the quality of practice.

A report on the findings from the case file reading phase has been shared with senior managers which identifies key improvements in risk

assessment and highlights as an area of improvement care planning should be more outcome focused.

Proportionate scrutiny has been carried out in relation to areas of uncertainty about the quality of outcomes for children during the core and proportionate phase of the inspection. This has included 18 teams around the child focus groups and interviews with individual children, young people, parents and carers.

3.4 Findings

At the conclusion of the inspection, the findings of Inspectors will be shared verbally with Chief Officers and the CPP and a draft report prepared for consideration and comments within 4 weeks.

4.0 Latest Update

Since the last report to CPP on 8th March 2013 the following progress has been made;

- Our nine statements and supporting evidence have been sent to the Care Inspectorate for their consideration.
- Staff Survey of named persons and lead professionals was completed and results shared with managers.
- Our Share Point repository site is live and available to CPP members on request. This holds over 500 examples linked to the Quality Indicators of supporting evidence in relation to our statements and includes data reports on trends over time from social work, police, education and health.
- We prepared 90 cases and 25 reserve cases for Inspectors to read for evidence of our practice. This was conducted by file reading and access to carefirst electronic data base. The initial analysis of findings has been

provided by the inspectors. It reflects your findings from self evaluation and the improvement journey we are currently on.

- We have provided inspectors with additional information including the governance arrangements for the CPP/ ADP and details of our Integrated Children's Services Planning structures and draft ICS plan.
- We prepared an activities timetable for Inspectors for their consideration during 15th-19th April Inspectors have attend these activities and noted key issues from phases 1and 2.
- Inspectors have completed a number of face to face meetings with key strategic leaders from across the partnership.
- Two young inspectors have visited secondary schools and interviewed a broad spectrum of young people involved in the development of services.
- We are regularly update our Inspection blog to ensure staff have up to date information relating to inspection activity. The blog has 9992 hits across the inspection and we reviewing the learning for future projects.
- On the 3rd May we received feedback from inspectors on the overall grades. These are initial findings the detail will be provided in a report at the end of May. Community Planning Partners will need to respond with an action plan within 2 weeks.

5.0 CONCLUSION

CPP Management Committee note the Inspection of Children's services core proportionate phase ended 19th April and verbal feedback on the record of inspection findings was provided on 3rd May

Committee Room. CPP Management Committee task CAPCOG will compiling and agreeing the action plan.

For further information, please contact:

Louise Long
Head of Children and Families
15th May 2013

CARE SERVICE INSPECTION - 2013

PREPARATION								PHASE 1		
WEEK 1 w/b 17.12.12	WEEK 2 w/b 24.12.12	WEEK 3 w/b 31.12.12	WEEK 4 w/b 07.01.13	WEEK 5 w/b 14.01.13	WEEK 6 w/b 21.01.13	WEEK 7 w/b 28.01.13	WEEK 8 w/b 04.02.13	WEEK 9 w/b 11.02.13	WEEK 10 w/b 18.02.13	WEEK 11 w/b 25.02.13
					On-site - 0.5 days 1. Brief Community Planning Partners 2. Receipt of PIR material for scoping phase including position statements on corporate parenting and involvement. 3. A&B Issue survey to staff. 4. CI - Selection of case sample					
Develop multi-agency inspection plan. ✓	Confirmation of template. ✓	Development of Corporate parenting statement - Alex Taylor/ Mark Wilson. ✓		Consultation on corporate parenting statement with support forum.			Update progress to CP Partners at CPP.	Multi-agency briefing.	Multi-agency briefing.	
Sharepoint site confirmed suitable. ✓	Allocate worker. ✓	Development of involvement statement - Bryan Evans/ Mark Lines. ✓		Consultation with 3rd Sector on involvement statement.			Activities identified for inspectors for wk beginning 04.03.13.	Focus groups on statements arranged.	Confirm timetable and send to Inspectors.	
Lead for each agency identified. ✓		Structures on each agency submitted. ✓		2 x Statements signed off by partners.					New A&B Children	
Agree high level outcomes. ✓		Structure A&B. ✓		2 x Statements signed off by Community Planning.				Timetable for inspectors created.	Statements to CPC (safe statement confirmed) (21.02.13)	
Development of templates for statements. ✓				Briefing dates arranged for staff.						
Sample date to be confirmed. ✓				Paper on process ICSP.	Meeting for ICSP. X			Implementation Plan for ICSP	ICSP consultation event (19.02.13)	
Assign statement to lead professionals. Development of 6 statements. ✓					Submit PIR. ✓					
Template for activities for Inspectors. ✓					Community Planning partners sign CP Promise. ???	List of Sample cases to Carefirst trainers for data cleansing.	HOS takes 2 x statements to CPP.			
					Business meeting re New A&B Children	List of allocated workers to DH.				
						9 Statement catch up.				
						Corporate Parenting statement submitted.				
						Sharepoint evidence repository started.				

PHASE 2		PHASE 3						REPORTING OF FINDINGS
WEEK 12 w/b 04.03.13	WEEK 13 w/b 11.03.13	WEEK 14 w/b 18.03.13	WEEK 15 w/b 25.03.13	WEEK 16 w/b 01.04.13	WEEK 17 w/b 08.04.13	WEEK 18 w/b 15.04.13	WEEK 19 w/b 22.04.13	WEEK 20 w/b 29.04.13
On-site 3 days - Scoping phase 2 1. Receipt of remaining position statements. 2. Activity in relation to strategic leadership, planning and delivery of services for children including corporate parenting and involvement.		On-site 5 days - Scoping Phase 3 1. Review practice through reading children's records				On-site 5 days Core/ proportionate phase 1. Network supports		On-site 0.5 days - Reporting of findings
Note - need to book activity for Inspectors						Focus Groups		
Arrange network supports						Network supports		



Pilot Joint Inspection of Services for children (Argyll and Bute Local Authority)			
On-site 3 days	On-site 5 days	On-site 5 days	On-site 0.5 day
(Mon – depending on access to evidence) Tues 5th Wed 6th Thurs 7th	w/b 18/03/13	w/b 15/04/13	w/b 29/04/13 – date tbc
<u>Scoping phase 2</u> Judith Tait Joan Lafferty Jacqui Rennie Trish Gillespie Isobel Dumigan John Brown (ES) Young Inspector/s	<u>Scoping phase 3</u> Judith Tait Joan Lafferty Jacqui Rennie/HMICS Secondee Trish Gillespie Isobel Dumigan Ruth Swanston (HIS) John Brown (ES) Linda Connelly Helen Happer Paul Silk Alisdair Dawson	<u>Core/Proportionate phase</u> Judith Tait Joan Lafferty HMICS Secondee Trish Gillespie Isobel Dumigan Ruth Swanston (HIS) John Brown (ES) Linda Connelly Helen Happer Paul Silk Alasdair Dawson Young Inspector/s	<u>Reporting findings</u> Judith Tait Joan Lafferty Other members of the team - tbc
<u>Activities and requirements</u> Reading documentary evidence and background material you provide that will provide us with evidence of the impact of collaborative leadership and partnership working on improving the wellbeing of children and young people. Meeting with strategic leaders/strategic groupings around:- <ul style="list-style-type: none"> ○ The ICSP and position statements ○ Self-evaluation and improvement ○ Corporate parenting 	<u>Activities and requirements</u> Review of practice by reading children’s records to give us evidence of the impact of services on the wellbeing of children and their families, and the effectiveness of key processes in assessing and planning for children. This as you know is likely to be the paper and electronic records for a sample of approximately 85 children. We will need an inspection base which can accommodate all of the team.	<u>Activities and requirements</u> This week will include a range of meetings with staff – both around the children in the sample and around key groupings/processes e.g. early screening groups etc. We would want as far as possible to see people in their work base rather than for them to come to us but a balance is probably needed. I will identify the “teams around the child” we will want to bring together once we have agreed the case sample. We will be mindful of the geography and may need	<u>Activities and requirements</u> We have yet to agree a date for reporting findings and I would suggest Wednesday 1 st May if you can arrange for Community Planning partners to be available that day. We don’t need an inspection base that week. We will come to you at an agreed date, meeting place and time.

<ul style="list-style-type: none"> ○ Involving young people in service development (across services). <p>In addition to attending discussions/meetings, we will need an inspection base that will house us for the 3 days – to read material and to have team discussions.</p> <p>I will work on a list of actual activities and suggested inspectors for these.</p>	<p>As we are looking at lead professional files/named persons in the main a venue where we can access health, education and social work electronic records in one place.</p> <p>Enough of our team have experience of accessing SEMIS, but it might be helpful to have a briefing on the social work system you use at the start of the week (we are familiar with the systems in use this but just need a briefing on your particular system).</p>	<p>to base inspectors in different areas. We will identify a sample of children and families / carers we may wish to follow up during scoping week 3.</p> <p>We will follow up on potential examples of good practice that we have identified in the scoping phases.</p> <p>I will work on a full list of activities around an inspector timetable as we go and get this in place soon but this will be need to remain flexible until we complete the case file reading and consider what else we might need to see/seek.</p>	
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